

## MADEPLAST Limited Warranty Certificate

1. MADEPLAST excels at manufacture of high standard products, providing limited warranty against manufacture defects. It is fundamental for the customer to observe the instructions provided in the manual in order to enjoy the proper functionality of the product. MADEPLAST additionally provides a 10-year limited warranty against defects verifiably derived from FUNGAL OUTBREAKS OR TERMITES. The aforementioned contractual limited warranty only covers ecological wood-based products, excluding plastic accessories, metallic fixations, glues and any other materials composed otherwise. All warranties are subject to the exclusions, limitations and restrictions set forth below.

2. MADEPLAST warranties all of its products purchased, provided that the limited warranty request is accompanied by the following documents:

- The notification proof of purchase;
- A statement explaining the defect;
- Legally required documents for remittance.

3. When the product is purchased from the distributor the limited warranty request form accompanied by the abovementioned documents must be sent to the corresponding seller.

4. When the product is purchased from the manufacturer the warranty request form accompanied by the abovementioned documents must be sent to MADEPLAST.

5. Warranty shall not be provided for the following circumstances:

- Product discoloration or color or tonal variations;
- Stains or bleaching of any kind;
- Warping for whatever reason;
- Traces or markings in the pieces;
- Damages in the product (if the product is delivered damaged, delivery should be refused upon by the recipient);
- Deterioration caused by utilization of corrosive products, cleaning materials or any other product not specified in the Technical Specifications or in the installation guidelines;
- Exposure to high or extreme temperatures or any act of God (such as flooding, hurricane, earthquake, lightning, etc.).

6. After reviewing all information, MADEPLAST will make a determination regarding the validity of such claim. MADEPLAST may request additional information.

7. If MADEPLAST determines that Purchaser's claim is valid, MADEPLAST will, at its option, either replace the defective MADEPLAST Products or refund the portion of the purchase price paid by Purchaser for such defective MADEPLAST Products (not including the cost of its initial installation).

8. This limited warranty shall not cover, and MADEPLAST shall not be responsible for costs and expenses incurred with respect to the removal of the defective MADEPLAST Products or the installation of replacement materials, including but not limited to, labor and freight. The foregoing remedies are the **SOLE AND EXCLUSIVE REMEDY FOR BREACH OF ANY WARRANTY**.

9. This limited warranty may be transferred one time, within the five year period beginning from the date of original purchase by Purchaser, to a subsequent buyer of the property upon which the MADEPLAST products were originally installed.

10. This writing is understood and intended to be the final expression of the parties' agreement and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this agreement. This warranty may not be altered or amended except in a written instrument signed by MADEPLAST and Purchaser or permitted transferee. No agent, employee or any other party is authorized to make any warranty in addition to that made in this agreement and MADEPLAST shall not be bound by any such statements other than those contained in this warranty.

MADEPLAST INDUSTRIA E COMERCIO DE MADEIRA PLASTICA LTDA.  
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CEP: 83800-000 - Mandirituba – Paraná – Brazil

This warranty shall only be applicable and enforceable in the United States of America. Please check if there is a specific Warranty Certificate for your country.